

PRODUCT SKILLS TRAINING LEVELS 4 and 5

These high level courses are only available to select overseas company service personnel and to local RCT employees. For local service personnel the qualification is only valid while they are an RCT employee.

AVAILABLE COURSES:

- Level 4 (Internal Programming/Testing Procedures)
- Level 5 (Internal Servicing Procedures)

Note: It is recommended that companies within Australia return their **Control Master®** equipment to RCT if the remote equipment requires this level of repair.

Level four and level five are interrelated courses. Technicians undertaking level four training must have suitable electrical or electronic qualifications and experience in order to undertake the course. Technicians undertaking level four training must also complete the level 5 course in order to graduate from the course.

Level four trains service technicians how to test the internal circuit components of the remote control systems for faults. The course covers every aspect of the remote control systems internal operations. The course is a pre-requisite to allow the service technician to successfully perform an internal remote hardware service or repair.

Level five trains service technicians how to service or repair the internal hardware of the remote control systems using the transmitter and receiver service kits. The course illustrates how to correctly remove and replace the internal circuit panels, wiring looms and socket components. Remote control system testing is also performed to ensure the remote controls are working correctly on completion of the service.

Each training course is delivered using oral and written presentations. All participants are assessed using theoretical and practical exams. All courses with the exception of levels four and five are conducted on site by Remote Control Technologies Pty Ltd nationally accredited Training officers.

PLEASE NOTE

Course costs, booking dates and duration are dependent on customer and course content requirement. All travel, accommodation and any additional overtime is the customer's responsibility. Level four and five training courses are only conducted at RCT's head office in Kewdale, Western Australia or at selected overseas locations due to technical restrictions.

Skills Training Programs



LEVELS FOUR & FIVE

LEVEL FOUR:
Theory and practical

Theory and practical
Level 4 Internal
Programming/Testing
Procedures



LEVEL FIVE:
Theory and practical

Theory and practical
Level 5 Internal Servicing
Procedures



Durations will vary as all training courses are customised according to the customer's technical equipment and personnel requirements.

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